

**VILLAGE OF VETERAN
BYLAW No. 572-26
UTILITIES BYLAW**

BEING A BYLAW OF THE VILLAGE OF VETERAN TO PROVIDE FOR THE MANAGEMENT AND REGULATION OF THE WATER AND SEWER SYSTEM AND GARBAGE COLLECTION AND DISPOSAL.

WHEREAS, under the authority of the Municipal Government Act, RSA 2000, c M-26, as amended, hereinafter referred to as the “MGA,” all waterworks, sanitary sewers, drains and sewage disposal works belonging to the Village of Veteran now laid down, constructed or built, or hereinafter laid down, constructed or built, shall be under the direct control and management of the Village;

AND WHEREAS the Village of Veteran owns and operates municipal public utilities consisting of its waterworks, sanitary sewer and sewage disposal systems;

AND WHEREAS sections 7(f) and 7(g) of the *Municipal Government Act*, RSA 2000, c M-26, as amended, authorize Council to pass bylaws respecting services provided by or on behalf of the municipality and respecting public utilities;

AND WHEREAS Part 3, Division 3 of the *Municipal Government Act* authorizes the Village to provide municipal utility services subject to the terms, costs and charges established by Council and establishes responsibility for the payment of municipal utility charges;

AND WHEREAS Council considers it necessary to regulate the provision, operation, maintenance and use of the Village’s water, wastewater and related utility services and to establish the applicable rates, fees and service charges;

NOW THEREFORE, the Council of the Village of Veteran in the Province of Alberta, duly assembled, hereby enacts as follows:

PART I – GENERAL

1. SHORT TITLE

This Bylaw may be cited as the “**Utilities Bylaw.**”

2. DEFINITIONS

“**Authorized Representative**” means an employee, contractor, agent or other person authorized by the Village to perform a function under this Bylaw.

“**Council**” means the Municipal Council of the Village of Veteran.

“**Garbage**” means discarded household or commercial solid waste accepted for collection by the Village but does not include excluded materials listed in section 37.

“**Owner**” means:

- (a) any Person registered as the owner of property under the Land Titles Act, RSA 2000, c.L-4, as amended or repealed and replaced from time to time;
- (b) a Person who is recorded as the Owner of the Property on the assessment roll of the Village;
- (c) a Person who has purchased or otherwise acquired the Property, whether directly from the Owner or from another purchaser, and has not become its registered Owner;
- (d) a Person holding themselves out as having the powers and authority of ownership or who, for the time being, exercises the powers and authority of ownership;
- (e) a Person controlling the Property under construction; or
- (f) a Person who occupies the Property under an agreement, lease, license or permit.

“**Person**” includes a corporation, an individual, and the heirs, executors, administrators or other legal representatives of an individual.

“**Property**” means any lands, buildings, structures or premises, or any personal property located thereupon, within the municipal boundaries of the Village.

“**Service Line**” means the portion of a water or wastewater connection extending from the Village main to the premises.

“Utility Service” means water, wastewater or garbage collection and disposal service provided by the Village.

“Village” means the Village of Veteran.

3. MUNICIPAL UTILITY SYSTEMS

- (a) The Village shall operate a water supply and distribution system for the purposes of supplying the owners within the Village with potable water and adequate fire protection.
- (b) The Village shall operate a wastewater collection and disposal system for the purpose of collecting, treating and disposing of sewage produced at properties within the Village.
- (c) The Village shall operate a garbage collection and disposal service. Garbage collection shall be once a week for residential and commercial.
- (d) Council may by resolution enter into agreements with other municipalities, private corporations, or persons for the supply of water or wastewater, or garbage services beyond the corporate limits of the Village, adopting such provisions, regulations or rates as may be deemed appropriate.
- (e) Council may, as necessary, authorize the construction, replacement or upgrading of the water supply system or the sewage disposal system with funding for such projects obtained from whatever sources may be appropriate.

4. UTILITY ACCOUNTS AND OWNER RESPONSIBILITY

All contracts for the supply of water, wastewater and garbage services from the system facilities owned by the Village of Veteran shall be entered into between the Village and the owner of the property being supplied with the service or services. No new utility account shall be established in the name of an occupant or tenant who is not the registered owner of the property. The property owner is responsible for all utility charges and any outstanding utility balance owing in respect of the property, regardless of any private arrangement between the owner and an occupant or tenant.

PART II – WATER AND WASTEWATER SERVICE CONNECTIONS

5. WATER AND WASTEWATER SERVICE CONNECTIONS

- (a) The Village shall perform all work required to tap the Village water and sewer mains and install the standard water and sewer service lines from those mains to the outer line of the street. The costs of that work shall be borne by the Village.
- (b) The Village shall be responsible for the maintenance of the water and sewer mains and the connections from the mains to the outer line of the street.

6. INSTALLATION AND INSPECTION OF SERVICE LINES

The Village may undertake an inspection of all service lines installed.

- (a) The owner shall advise the Village of the time of installation and shall allow the Village reasonable opportunity to inspect the installation for conformance to Village standards and specifications.
- (b) Persons excavating for service lines and connections shall not backfill until a request for inspection has been made to the Village, and the Village has done an inspection and approved the installation.
- (c) A Person requesting an inspection shall give the Village at least twenty-four (24) hours’ notice. Inspections shall be conducted only during the Village’s normal working hours.
- (d) Persons backfilling before requesting and receiving an inspection may be asked by the inspector to dig out and expose the service lines so that a proper inspection can be done.
- (e) The expenses incidental to the laying, connecting, disconnecting, repairing or maintaining the service line from the property line of the street to the premises shall be payable by the owner of the premises.
- (f) Each water service connection shall include a shut-off valve located inside the building/facility and the shut-off valve shall be maintained in working order at all times.
- (g) The owner shall ensure that the water service curb stop valve remains accessible and exposed and where the owner damages or causes the curb stop to become inoperative, he shall be responsible for repair or replacement costs.

7. WATER METERS AND ACCESS

- (a) Meters and remote reading devices shall be installed by the Village for the measuring of water consumption by owners at all premises within the Village and shall remain the property of the Village. Owners shall give the Village access to every facility for the introduction, placing, inspection and reading of such meter, and shall protect it from interference or injury by frost or otherwise and shall be liable for any damage which may occur to the meter. Where the installation

requires pipefitting and alterations beyond the norm, the owner shall be responsible for those additional costs.

- (b) Meters shall be read monthly for those owners being assessed charges.
- (c) If a Person believes that a meter is not functioning properly, the Village shall inspect the meter and, if the Village considers it necessary, repair or replace it. The Person requesting a meter test shall pay the deposit set out in Schedule “A”. If the meter is found to be inaccurate, the Village shall refund the deposit. If the damage or malfunction is determined by the Village to have been caused by the Owner, an occupant or tenant, or a Person under their control, the Owner shall be responsible for all costs associated with the inspection, repair and replacement of the meter.
- (d) Upon providing reasonable notice, except in an emergency, an authorized representative of the Village may enter a building or premises at a reasonable time to inspect, maintain, repair or read a water meter and to determine whether the meter is operating properly or has been obstructed, damaged or tampered with.

MAIN WATER SHUT-OFF VALVE

Every property owner shall ensure that the location of the main water shut-off valve serving the property is known and readily identifiable. The valve shall be clearly marked, maintained in an accessible condition and kept free from stored materials, permanent finishes and any other obstruction that could prevent or delay access to or operation of the valve. The property owner shall provide access to the valve upon request by an authorized Village representative.

PROPERTY WATER SHUT-OFF VALVE

Every property owner shall be responsible for maintaining the main water shut-off valve located within or serving the building in safe and proper working condition. The property owner shall ensure that the valve is clearly marked, readily accessible and kept free from furniture, stored materials, permanent finishes and any other obstruction that could prevent or delay access to or operation of the valve. Any required repair or replacement of the valve shall be completed by the property owner, at the property owner’s expense, by a qualified person.

PART III – UTILITY RATES, BILLING AND COLLECTION

8. RATES, ACCOUNTS, PENALTIES AND ARREARS

- (a) Rates for garbage, water and sewer services are set out in Schedule “A”, which is attached to and forms part of this Bylaw.
- (b) Council may amend Schedule “A” by bylaw in accordance with the Municipal Government Act.
- (c) Accounts for utilities shall be rendered monthly with the charges estimated when the meter is not read. Any payments received shall be deducted from accounts made up from a meter reading.
- (d) A utility account is deemed to have been delivered when it is sent by ordinary mail to the Owner’s last known mailing address or by email to the email address on file with the Village.
- (e) All accounts for water, sewage, garbage and other charges shall be due and payable when rendered.
- (f) All accounts remaining unpaid after the 15th day of the month following the month in which the account was rendered shall be subject to a penalty, as set out in Schedule “A”. This penalty shall be added to and form a part of the account owing. Penalty rates may be revised at any time, by Council.
- (g) Where a utility account balance remains unpaid for ninety (90) days, or the unpaid balance exceeds four hundred dollars (\$400.00), the Village may transfer the unpaid balance to the tax roll account for the property to which the utility service was supplied. The amount transferred may be collected in the same manner as taxes in accordance with section 553 of the Municipal Government Act. All applicable fees set out in Schedule “A” of this Bylaw shall apply.
- (h) Where a utility account held in the name of a renter remains unpaid for ninety (90) days or reaches or exceeds an outstanding balance of four hundred dollars (\$400.00), the entire balance shall become immediately due and payable. The CAO shall make reasonable attempts to collect the balance from the renter and shall provide verbal or written notice to the property owner. The balance must be paid in full within seven (7) days from the date notice is provided. If the balance is not paid in full within that period, the Village may transfer the entire outstanding balance to the tax roll for the property to which the utility service was supplied. The amount transferred may be collected in the same manner as taxes in accordance with section 553 of the *Municipal Government Act*. All applicable fees set out in Schedule “A” of this Bylaw shall apply.

- (i) When an outstanding amount is transferred to the property owner's tax roll account for non-payment, a service fee shall be applied, per occurrence, as set out in Schedule "A".
- (j) If necessary, utility service may be disconnected no earlier than forty-eight (48) hours after notice of the proposed disconnection is provided to the Owner verbally, sent by ordinary mail to the Owner's last known mailing address, or sent by email to the email address on file with the Village. The date and details of any verbal notice shall be documented by the Village.
- (k) If a utility service is shut off for non-payment, a service charge will be applied. The service will not be re-connected until payment is received in full, plus the re-connection fee, as set out in Schedule "A".
- (l) Notwithstanding subsection (g and h), any utility balance that remains unpaid on December 31 may be transferred to the tax roll account for the property on January 1 of the following year and collected in the same manner as taxes in accordance with section 553 of the Municipal Government Act.
- (m) Unpaid accounts may be collected by action in any court of competent jurisdiction.

PART IV – MUNICIPAL WATER REGULATIONS

9. INTERRUPTION OR DISCONTINUANCE OF WATER SERVICE

- (a) The Village may shut off water service without prior notice where authorized by law, including where necessary to respond to an emergency, protect public health or safety, prevent damage to the utility system, or perform urgent repairs. Where practicable, the Village shall endeavor to notify affected customers and minimize service disruption.
- (b) Subject to applicable law, no person is entitled to compensation or damages solely because the Village lawfully shuts off water without notice or because the water supply fails for a cause beyond the Village's reasonable control.

10. WATER USE RESTRICTIONS

- (a) Council may at any time make orders restricting the use of water by all consumers or by a particular class of consumers and either throughout the Village or in any particular area or areas of the Village and the hours during which such restriction shall apply.
- (b) No person may use water from the water works system in contravention of the terms of any order made by Council, under this section.

11. APPLICATIONS AND CONNECTIONS

- (a) The owner of the property must, in writing, apply at the Village Office for the installation of a water meter in the building being constructed. The owner must confirm that the building has been plumbed and is ready for the permanent installation of the said meter. The owner shall also apply, in writing, for the supply of water and sewer services.
- (b) No person, except authorized employees of the Village, shall make any connection or communication whatsoever with any of the public pipes or water and sewer mains without first obtaining the written or expressed consent of the Village.
- (c) In the case of a multi-family dwelling, each unit shall be deemed to be a separate building for the purpose of this bylaw.
- (d) A property shall be considered serviced once it has been connected to the Village water and/or sewer system. Any further installations necessitated by demolition, excavation, renovations or other works on the land shall be paid by the owner.

12. TURNING WATER SERVICE ON OR OFF

After any construction, reconstruction, alteration or change, or the completion of any work requiring a permit, water shall not be turned on to any building or premises except for testing or emergency purposes, until after the whole of the work has been completed and approved by the Provincial Plumbing Inspector. Water shall be turned on or off only by an authorized employee of the Village.

13. UNAUTHORIZED REMOVAL OR RESALE OF WATER

No Person who owns a house, building or other premises supplied with water from the water system shall vend, sell, dispose of or give away that water, or permit it to be taken or carried away from the Property, unless specifically authorized by the Village.

14. UNAUTHORIZED OPERATION OF VALVES

No person shall turn on or attempt to turn on the water at a curb stop valve or other valve once shut off, except where authorized by the Village.

15. WASTING WATER

No person shall discharge or allow water supplied by the Village to run unnecessarily or be wasted.

16. METER TAMPERING

No person shall alter any meter placed on a service pipe or connected with it inside or outside any premises so as to alter the amount of water registered by it, unless specially authorized by the Village for that particular purpose or occasion.

17. PROTECTION OF WATER QUALITY

No person shall directly or indirectly place or cause to be placed any substance which detract from the quality of the water within the water system, or which could cause the water to fail to comply with the potable water regulations under the Alberta Environmental Protection and Enhancement Act.

18. HYDRANTS, VALVES AND FIRE PLUGS

- (a) No person except employees of the Village or persons authorized by the Village shall open or close or operate or interfere with any valve, hydrant or fire plug, or draw water therefrom.
- (b) No person shall in any manner obstruct free access to any hydrant or valve or stopcock.
- (c) The Chief of the Fire Department, his assistants and officers and members of that department are authorized to use the hydrants or plugs for fire protection and training.

19. EMERGENCY WATER RESTRICTIONS

- (a) When an emergency in the water supply occurs, the Mayor or in his absence the Deputy Mayor may restrict the use of water from the Village supply system.
- (b) When said restrictions are in effect, no persons shall water any lawns, gardens, streets, yards or grounds or use a hose or similar device to wash the exteriors of houses or other buildings or vehicles except at commercial car washes, during such times that may be fixed by the Mayor or Deputy Mayor, provided that notice of the times during which the use of water for the purposes specified herein as prohibited, shall be given to the public in an announcement in the local newspaper, radio, public Facebook page, website or such other means as is deemed appropriate.
- (c) The Mayor, or Deputy Mayor, in fixing restrictions on the use of water for the purpose set out in this Section may vary the hours and days of use of differing portions of the Village or may attach other conditions as they deem necessary.

PART V – MUNICIPAL WASTEWATER SERVICE

20. PROHIBITED MATERIALS

No person shall throw, deposit or leave in or upon any Village sewer, or any trap, basin, grating, manhole or other appurtenance of any Village sewer, any meat scraps or butcher's offal, garbage, litter, manure, rubbish, sweepings, sticks, stones, bricks, earth, gravel, dirt, mud, hay, straw, twigs, leaves, papers, rags, cinders, ashes, or refuse matter of any kind, except feces, urine, the necessary closet water, waste paper and slops properly discharged through a house sewer into a Village sewer.

21. HARMFUL DISCHARGES

No person shall permit to be discharged into any sewer, any liquid or liquids which would prejudicially affect the sewers or the disposal of the sewage or any matter or substance by which the free flow of the sewage may be interfered with.

22. FLAMMABLE OR EXPLOSIVE MATERIALS

No Person shall make or cause to be made any connection to a Village sewer, house drain or related appurtenance that is intended or capable of conveying flammable or explosive material, or overflow from a cistern or tank, into the wastewater system.

23. STORMWATER AND GROUNDWATER CONNECTIONS

No person shall connect any roof downspout, weeping tile, exterior foundation drain or areaway drain, or collect or direct other sources of surface runoff or ground water, to a building sewer or building drain which in turn is connected directly or indirectly to a sanitary sewer.

24. SEWER MANHOLES AND APPURTENANCES

No person shall turn, lift, remove, raise or tamper with the cover of any manhole, ventilator or other appurtenance of any Village sewer except duly authorized employees of the Village.

25. UNAUTHORIZED SEWER CONNECTIONS

No person shall cut, break, pierce or tap any Village sewer or appurtenance thereof, or introduce any pipe, tube, trough or conduit into any Village sewer except duly authorized employees of the Village.

26. OBSTRUCTION OF SEWERS

No person shall interfere with the free discharge of any Village sewer or part thereof or do any act or thing which may impede or obstruct the flow of or clog up any sewer or appurtenance thereof.

27. GREASE TRAPS

Grease traps of sufficient capacity and an approved design shall be installed on waste pipes serving hotels, restaurants, laundries and any other premises where the Village directs their installation.

28. INSPECTION OF WASTEWATER CONNECTIONS

Upon providing reasonable notice, except in an emergency, an authorized representative of the Village may enter a building or premises at a reasonable time to inspect a wastewater connection and determine whether a prohibited or improper material or liquid is being discharged into the wastewater system.

29. LIABILITY FOR CONNECTIONS

It shall be a condition of the granting of any application for a water and/or sewer connection that the Village or any of its employees shall not be liable for any damage of whatever nature caused either directly or indirectly by such water and/or sewer connection.

PART VI – GARBAGE COLLECTION AND DISPOSAL

30. GARBAGE RECEPTACLES

All owners shall provide and maintain an acceptable garbage bin or other approved receptacle in good condition and of sufficient capacity to contain the garbage generated from the premises between collections. Each bin or receptacle must have a secure lid and must be kept closed except when garbage is being placed in or removed from it, so that animals cannot gain access to the garbage.

31. ACCESSIBILITY

Owners shall place garbage receptacles in a location that is safely and readily accessible to the Village or its authorized representative on the scheduled collection day.

32. BAGGING, WEIGHT AND COLLECTION LIMIT

All garbage placed for collection must be securely contained in suitable bags. Regular collection is limited to five (5) bags per property per scheduled pickup, and each bag must weigh less than fifty (50) pounds.

32.1 EXCESS OR OVERWEIGHT BAGS

Where an Owner, on more than two occasions in a calendar year, places more than five (5) bags for collection or places a bag weighing fifty (50) pounds or more, the Owner shall be charged an additional fee of five dollars (\$5.00) for each excess or overweight bag placed on that occasion. The Village may refuse to collect any bag that does not comply with this Bylaw.

33. STORAGE OF GARBAGE

All owners shall always ensure that garbage is kept within the garbage cans or other approved receptacles provided for that purpose and not allowed to spill over or accumulate on any land or street or adjoining public or private property.

34. CLEANLINESS OF PROPERTY AND ALLEY

All owners shall keep the land in the rear of their premises to the centerline of the alleyway thereof in a clean and tidy condition and free from garbage.

35. TRANSPORTATION OF GARBAGE

No person shall operate within the Village, a vehicle transporting garbage unless the garbage is completely enclosed or securely covered or fastened so as to prevent any portion of the garbage from falling off or out of the vehicle while in transit.

36. COLLECTION

The Village Foreman or an authorized representative of the Village shall collect garbage on the days and at the times established by Council. For that purpose, the Village Foreman or authorized representative may enter those portions of a Property that are reasonably necessary to collect, remove and dispose of garbage, at reasonable times.

37. EXCLUDED MATERIALS

The Village Foreman, or an authorized representative, shall not be responsible for the collection and removal of any of the following types of garbage:

- (a) Trade garbage resulting from the construction, repair, decoration, clearing or grading of building or premises.
- (b) Scrap metal including car bodies, chassis, machinery or parts or garage refuse.
- (c) Loose garbage in or around garbage cans.

PART VII – ENFORCEMENT AND ADMINISTRATION

38. OFFENCES AND PENALTIES

Any person who contravenes any provision of this Bylaw is guilty of an offence and is liable, on summary conviction, to a fine not exceeding two thousand five hundred dollars (\$2,500.00), plus costs.

- (a) For a first offence, the fine shall not exceed two hundred and fifty dollars (\$250.00), plus costs.
- (b) For any subsequent offence to a fine not exceeding five hundred dollars (\$500.00) plus costs.

39. SEVERABILITY

The invalidity of any provision of this Bylaw shall not affect the validity of the remainder.

40. REPEAL

Bylaw 510-13 is hereby repealed.

41. EFFECTIVE DATE

This Bylaw comes into force upon receiving third and final reading and being signed in accordance with section 213 of the Municipal Government Act.

Read a first time this 15th day of September 2026.

Read a second time this 15th day of September 2026.

Unanimous consent was given to consider third reading this 15th day of September 2026.

Read a third and final time this 15th day of September 2026.

Jerry Wipf
Mayor

Nichole Grocock
Chief Administrative Officer

**VILLAGE OF VETERAN
UTILITIES BYLAW #572-26
SCHEDULE A**

WATER SERVICE FEES

- | | |
|-----------------------------------|------------------------|
| 1. Flat rate | \$15 per month |
| 2. Consumption of water per month | \$3.95 per cubic meter |
| 3. Bulk water | \$6 per cubic meter |

WASTEWATER SERVICE FEES

- | | |
|--------------------------------------|--------------------------|
| 1. Flat rate | \$14 per month |
| 2. Acadia Foundation/Wild Rose Manor | \$14 per unit, per month |

GARBAGE FEES

- | | |
|--------------------------------------|--------------------------|
| 1. Flat rate | \$24 per month |
| 2. Acadia Foundation/Wild Rose Manor | \$24 per unit, per month |

PENALTIES & SERVICE CHARGES

- | | |
|---|-------------|
| 1. A penalty of 2% shall be charged on any outstanding balance after the 15th day of the month following the month in which the account was rendered. | |
| 2. Deposit to test water meter | \$50 |
| 3. Transfer outstanding balance to tax account | \$25 |
| 4. Shut off water for non-payment | \$25 |
| 5. Re-connection fee | \$25 |
| 6. NSF fee | \$25 |
| 7. Repeat excess or overweight garbage bag fee | \$5 per bag |